

# **Are Investors Rational?**

## **Choices Among Index Funds**

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### **Abstract**

Financial theory is often based on the belief that the actions of rational investors determine prices, which leads to the elimination of dominated financial instruments. Recently a series of articles have been published which question the rationality of investor behavior. Standard and Poor's 500 index funds represent one of the simplest vehicles for examining whether investors make rational decisions consistent with the normal paradigm of financial economics. S&P 500 index funds hold virtually the same securities, yet they differ by more than two percent per year in the fees they charge investors and the returns they offer investors. In this paper, we show that the relative returns offered by alternative S&P index funds are easily predictable. We show that the other important aspects of performance, risk and tax efficiency, are also easily predictable. Despite this predictability, the relationship between new cash flows and performance is much weaker than we would expect based on rational behavior. Marketing and spillover account for some, but only a small amount, of the cash flows not accounted for by performance. We show that selecting funds based on low expenses or high past returns leads to a portfolio that outperforms the portfolio of index funds selected by investors. Our results exemplify the fact that, in a market where arbitrage is not possible, dominated products can prosper.

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The classic paradigm of financial theory assumes that investors operating in frictionless markets make rational decisions. Under this paradigm, rational investors set prices, and their actions lead to the elimination of dominated financial investments. S&P 500 stock index funds represent one of the simplest vehicles for examining investor rationality under the assumption of frictionless markets. This is true because S&P index funds are a commodity that differ from each other principally in price. All of these funds hold the same securities in virtually identical percentages. However, they have substantial differences in fees and differences in return that should be economically significant to investors. For example, the difference in annual return between the best performing and worst performing S&P index fund is 2.09 percent per year. In this paper, we show that these differences in future returns, unlike those for actively managed funds, are predictable with a very high degree of accuracy. In addition, other aspects of performance that might concern investors, such as risk and tax efficiency, are also easily predictable. We then show that although cash flows are related to performance, the relationship, while statistically significant, is much weaker than we would expect based on rational behavior in friction markets, the classic paradigm of financial economics. We investigate the ability of other influences to explain cash flows and find only modest success. Finally, we examine the actual return earned by investor cash flows into S&P 500 index funds, and we find that naïve rules for selecting index funds significantly outperform returns that investors actually earn. We would expect the investors who buy index funds to be among the most knowledgeable of all investors and to make the allocation among index funds to maximize their economics payoff.<sup>1</sup> As we show, this is not the case. Possible explanations are that there are substantial information gathering costs or barriers to the

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<sup>1</sup> About one seventh of the flows into mutual funds comes from 401K and 403B plans. Retirement plans typically constrain cash flows to go into funds offered by the plan. However, since the plan sponsor has a fiduciary responsibility to select the best performing funds for the plan, these flows should be allocated as rationally as direct investments.

flow of capital, that certain funds provide investors with major benefits beyond returns, or that we as a profession have overestimated the rationality of investors.

There are other research studies that question the classic paradigm of financial economics. There are studies that show that securities that are close substitutes can sometimes sell at different prices (Froot and Dabora (1999) and Rosenthal and Young (1990)). There are also studies that show that the behavior of an individual investor might not fit the classical paradigm. Some investors fail to exercise in the money options and exploit arbitrage opportunities (Longstaff, Santa-Clara, and Schwartz (1999) and Rietz (1998)). Individual investors trade too much, maintain undiversified portfolios, hold losing positions too long, require a risk premium for idiosyncratic risk, and overinvest in their own companies' stock (Blume and Friend (1975), Ferris, Haugen and Makhija (1998), Odean (1998), Barber and Odean (2000), Grinblatt and Keloharju (2001), Cohen, Gompers, and Vuolteenaho (2001), Green and Rydquist (1997), Hirshleifer, Myers, Myers, and Theoh (2001) and Huberman (2001)). This paper continues this line of research using an investment vehicle that is widely held and which exists in an extremely liquid market.

The paper proceeds as follows. Section I describes the data. Section II examines the predictability of performance, risk, and tax efficiency. Section III estimates the relationship between cash flows and performance as well as other fund characteristics. Section IV compares the actual return investors earn with the return earned by following simple strategies. Section V concludes.

## **I. Data**

In this section we describe the sample that we use to test hypotheses about the predictability of payoffs and future cash flows.

We take the initial list of index fund names from the January 1997 edition of Morningstar's *Principia Plus*. After eliminating any enhanced return index funds, our sample consists of 52 open-end S&P 500 index funds. We track the 52 funds through name changes (31 funds incur 36 name changes) and mergers (three funds) in subsequent editions of Morningstar *Principia Plus*.<sup>2</sup> Since we include in the sample all of the S&P 500 index funds that exist at the beginning of the sample period, the sample does not suffer from survivorship bias of the sort identified in Brown et al. (1992) and Elton, Gruber, and Blake (1996a), which occurs when only funds that exist at the end of the sample period are included.

We use the January 1997-2002 editions of *Principia Plus* and *Principia Pro Plus* for fund data from January 1996 through December 2001. The data include monthly returns and annual data consisting of the net asset value, expense ratio, 12b-1 fee, actual management fee, load, capital gains in dollars, dividend income in dollars, and whether the fund is only available to institutional investors. We use the Center for Research in Security Prices (CRSP) Survivorship-free Mutual Funds Database for monthly total net assets. To improve accuracy, we compare monthly returns and annual expense ratios reported by CRSP and Morningstar and use fund prospectuses and data provided by the fund itself to reconcile differences. For each fund we also gather fund family data from Morningstar including number of funds, number of different fund objective categories, total size, and whether the family includes a fund with a five-star Morningstar rating.

We use the S&P 500 return index including dividends as our benchmark. To compute excess returns on the funds and on the S&P 500, we use the CRSP monthly *T30RET* 30-day t-bill return.

## **II. Characteristics of Index Funds and Their Predictability**

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<sup>2</sup> All mergers are between index funds. We leave out the disappearing funds in the year of the merger. This could introduce some survivorship bias. To examine this, we use the follow-the-money approach of Elton,

What should an investor who is purchasing an index fund care about? First and foremost, the investor should care about the fund return relative to the index. An unsophisticated investor might simply want a fund whose return in the next period is high compared to the index or to other index funds. A more sophisticated investor might wish to adjust any return above or below the index for differences in risk from the index risk. Second, the investor might be concerned directly with the risk of the fund. How closely does the fund track the index, and is the fund's risk stationary over time? Finally, the investor might be concerned with the tax efficiency of the fund.

We show that all of the important characteristics of an index fund are highly predictable. We examine the predictability of return, risk, and tax efficiency each in turn. We use two different time horizons to examine predictability, one year and three years, to see if our conclusions are robust across different potential holding periods for investors.

#### **A. Predictability of Average Index Fund Return**

The first question investors should examine is whether they can predict the payoff they will receive from holding a fund. The investor who holds an index fund intended to replicate the S&P 500 index has a clear benchmark: the total return on the S&P 500 index.<sup>3</sup> How will an investor measure the payoff? Naive investors will be concerned simply with how much the return they receive is above or below the S&P 500 index (i.e., the differential return). A more sophisticated investor will be concerned with defining the payoff as risk-adjusted return.<sup>4</sup> This investor will adjust the return for the fund's beta. The risk-adjusted return is alpha, defined in:

$$R_i - R_f = \alpha_i + \beta_i (R_m - R_f) + e_i, \quad (1)$$

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Gruber, and Blake (1996a) that eliminates survivorship bias. The results are unaffected.

<sup>3</sup> Unlike other work on performance measurement, we need not be concerned with identifying an appropriate benchmark or using a multi-index model.

<sup>4</sup> If deviations of beta from one are random, the investor should be concerned with differential return rather than alpha.

where  $R_i$  is the monthly return on index fund  $i$ ,  $R_f$  is the return on a 30-day Treasury bill,  $R_m$  is the monthly return on the S&P 500 index,  $\beta_i$  is the sensitivity of fund  $i$  to the return on the S&P 500 index, and  $\alpha_i$  is the risk-adjusted return on fund  $i$ .

Investors who care about future differential return are likely to examine past differential return to select a fund. If they do not believe that management skill varies across funds, they might also forecast differential return by examining expenses or by examining both past differential return and expenses together. A more sophisticated investor will adjust return for systematic risk and will likely examine past values of alpha to predict future alpha. This investor might also use expenses, or alpha and expenses together, to predict future alpha.

In this section of the paper we examine the relationship between differential return or alpha and a set of variables that might be useful in predicting them. We do so in three stages. First, we examine alpha and differential return to see if their dispersion across funds is sufficiently large to make prediction a worthwhile exercise. Then, we measure the association between both of these measures and past data to see if a statistically significant relationship exists. Finally, we test directly whether ranking funds on the basis of a set of past variables leads to superior or inferior performance in the future. We look at the latter two sets of tests over both one-year and three-year holding periods.

## **1. Size and Dispersion of Return Variables**

Table 1 shows that the average differential return across S&P 500 index funds is -0.485 percent per year with a range of -1.857 percent to 0.232 percent. Alpha averages -0.410 percent per year with a range of -1.530 percent to 0.228 percent. Clearly, the index funds on average underperform the index by a significant amount, and there are economically significant differences in the performance of alternative funds. Expense

ratios average 0.444 percent per year with a range of 0.060 percent to 1.350 percent. The size of expense ratios suggests that expenses may account for a large portion of the differential performance between index funds.

## **2. Association of Return with Past Variables**

We next examine the association between return measures and lagged values of several variables that might predict return.<sup>5</sup> We start by examining the association over a three-year horizon, and then we examine it for a one-year horizon. For a three-year horizon we estimate the relationship in the cross section using three years to formulate predictors and three years to calculate return measures.

Panel A of Table 2 indicates that differential return has a very high  $R^2$  with past expenses (0.768). The relationship is significant at the one percent level. Furthermore, expenses on average lower differential return by the amount of the expenses, since differential return goes down by 0.999 percent for every one percent increase in expenses. If higher expenses motivate management to greater effort that leads to better future performance, we would expect a coefficient much less than one. Past expenses affect future performance very strongly, because past expenses are almost perfect predictors of future expenses. The stability of expenses is demonstrated by noting that the coefficient of determination between past and future expenses is 0.931 with a slope of 0.997.

When we examine the association between past differential return and future differential return, we get even stronger results. Panel A of Table 2 shows that the coefficient of determination increases to 0.845 when we substitute past differential return for past expenses. It appears that investors interested in differential return can choose an

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<sup>5</sup> Persistence in active mutual fund performance has been studied by Elton, Gruber, and Blake (1996b), Gruber (1996), and Carhart (1997).

index fund simply by looking at the past expense ratio, but can do even better by looking at the past differential return.<sup>6</sup>

Panel A of Table 2 also shows that when we examine alpha as the dependent variable, the results closely parallel those for differential return. The only difference is that the future alpha is even more strongly associated with the past alpha than future differential return is with its past value.

Although we have studied the association over a three-year period, the question remains whether similar results hold over a shorter one-year time horizon. Since Gruber (1996) and Zheng (1999) show that investors react to short-term performance, we wish to establish whether the same variables that are associated over longer horizons are also associated in the short term. Panel A of Table 3 shows that the results for the one-year horizon closely parallel the three-year results.<sup>7</sup> As we move from three years to one year, the  $R^2$  across all relationships decreases slightly. An interesting point to note is that, unlike the results for the three year horizon, lagged expenses have a higher association with future differential return (and alpha) than lagged values of either of these variables.<sup>8</sup> The reason for this is that the short-term return contains more random noise as a predictor of the future than long-term return, while expenses are much more constant over time. The  $R^2$  of the regression of expenses in one year on expenses in the following year is 0.97.

### 3. Prediction of Return

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<sup>6</sup> Panel A of Table 2 shows that using both expenses and pre-expense differential return does not increase the  $R^2$  above its value when we only include post-expense differential return. The coefficient of determination does not change, and if we examine the coefficient on expenses and the coefficient on differential return plus expenses, we see that the net weight on expenses is approximately zero.

<sup>7</sup> We use Fama McBeth techniques for calculating  $t$ -statistics because it is a convenient way to summarize numbers. However, in every case where we discuss average significance, each of the coefficients in the yearly regressions has the same sign each year, and the coefficient in question is statistically significant at the one percent level each year.

<sup>8</sup> In the one-year case, using both pre-expense differential return (or alpha) and fund expenses together leads to higher association with future performance than using past performance or expenses separately.

Since we will be examining the impact of the past differential return and alpha on subsequent cash flow, it is worthwhile to examine the subsequent performance of funds chosen on the basis of past predictive variables. Tables 4 and 5 show this for three- and one-year periods. For each holding period we rank funds on some predictive variable and then divide them into deciles.

First, consider the three-year results shown in Table 4. Note that buying the ten percent of funds with the highest past return rather than the ten percent with the lowest past return gives an extra return in the next period of 0.97 percent per year. Buying the single fund with the highest past return rather than the single fund with the worst past return leads to a difference of 1.40 percent per year in future return. Furthermore, performance decreases as we move down the deciles, with a highly significant rank correlation between past differential return and future differential return.

For alpha, the results are analogous: funds ranked in the top ten percent according to alpha have an alpha that is 1.07 percent per year higher than funds in the bottom ten percent, and the best fund outperforms the worst fund by 1.43 percent. Once again, the rank correlation between the deciles formed on past alpha and the subsequent realized alpha is highly significant. Clearly, these results are economically significant and indicate that investors who are interested in good future return should buy funds with higher past returns.

What if we buy funds based on expenses? Buying the ten percent of funds with the lowest expenses rather than the ten percent with the highest expenses results in an extra differential return of 0.92 percent per year, while the lowest expense fund outperforms the highest expense fund by 1.52 percent. Likewise, the difference in next year's alpha from buying the lower expense decile of funds rather than the higher is 0.943 percent per year, while the difference between funds at the extreme of expenses is 1.54 percent. Once again, all rank correlations are highly significant.

When we examine Table 5 for the one-year results, we find that they are very similar to the three-year results. All of the measures work well and with even more predictive power.

## **B. Predictability of Management Skill**

In this section, we examine how well managers do, as opposed to investors, relative to holding a passive portfolio at their chosen risk levels. To measure this we add expenses back to return. If mutual funds did not charge expenses, their performance would still likely be different from the return on an index for a number of reasons. First, by purchasing and selling securities, they incur a transaction cost that reduces their return below that of an index. Second, index funds need cash management policies to handle inflows and outflows from investors and policies regarding the timing of the reinvestment of dividends. Funds can freely choose their policies, while index returns are calculated based on a mechanical rule for reinvesting dividends and assuming no inflows or outflows. A fund's cash management practices can enhance or decrease performance relative to an index. Third, funds can freely choose how they handle sales and purchases caused by changes in the companies contained in the S&P index. Again, these changes are handled mechanically when calculating a return on an index. Fourth, index funds need to have policies on how to handle tender offers and mergers while these are handled mechanically in index construction. Finally, index funds can lend securities and earn a return on the securities that are lent; the index return cannot do so.

Do managers add value before expenses, and if they do, is this value predictable? We look at this in two ways. First, we examine alpha plus expenses. This is the fund's risk-adjusted return if there were no expenses. Table 1 shows that, on average, management adds 3.4 basis points (T-value 3.69) in value per year. A more naive way to examine management skill is to compare a performance measure that is not risk-adjusted

to a benchmark. Examining differential return plus expenses, management underperforms by 4.1 basis points per year. Management skill in the future is related to past skill over long periods. Panel B of Table 2 shows that, for a three-year holding period, alpha plus expenses in the last three years regressed on alpha plus expenses in the first three years has a slope of 0.665 with a  $t$ -statistic of 4.558. Similarly, differential return plus expenses in the second three years regressed on the same variable in the first three years has a slope of 0.265 with a  $t$ -statistic of 2.328. In both cases there is regression toward the mean so that the best estimate of future management skill is a fraction of its prior value. However, in both cases there is a statistically significant association between past and future management performance. Ranking funds in the first three years on the basis of alpha plus expenses and selecting the top decile rather than the bottom decile leads to differential management performance of 16.2 basis points per year. Likewise, ranking funds by differential return plus expenses in the first three years and selecting the top ten percent rather than bottom ten percent leads to differential management performance of 19.5 basis points per year. Management performance is not only predictable in the tails, the rank correlations across deciles are also statistically significant for both measures of performance.

There is less predictability over the one-year horizon. We examine the one-year association by regressing the value of the variable during one year on its value during the prior year. Panel B of Table 3 shows the regression results. Although past differential return plus expenses is associated with its future value, past alpha plus expenses is not. Since the difference between return and alpha is the beta adjustment, this suggests that the association of differential return with its past value comes from many funds maintaining a stable beta that is different than one over time.

When measured by differential return, there is a lot of predictability in management skill across funds. Table 5 shows the average results based on one-year horizon deciles. For differential return plus expenses, the rank correlation between past

and future values is 0.915. The ten percent of funds with the highest management skill in period  $t$  outperforms the index by 5.6 basis points per year in the subsequent period. Likewise, the ten percent of funds with the lowest management skill in period  $t$  underperforms the index by 5.6 basis points in the next period. When we examine alpha plus expenses, the rank correlation is insignificant, with no difference in the subsequent performance of funds in the top and bottom deciles.<sup>9</sup> All of these results together suggest that management skill is predictable in the long run, but only weakly predictable in the short run.

### C. Predictability of Risk

The basic risk in purchasing an index fund is that the fund's return pattern does not match the index. There are two reasons why the fund return can deviate from the index. First, the fund's beta could systematically differ from one. This could occur if, for example, the fund held cash to service inflows and outflows and did not adjust the beta by using futures. We measure this type of tracking error with the absolute value of beta minus one. Second, less than perfect replication could cause a fund's return to randomly deviate from the index even if the fund's beta is one on average. We measure this type of tracking error with  $R^2$ .

Panel C of Table 2 shows that  $R^2$  and the absolute value of the difference between beta and one computed over a three-year period are each associated with their values computed over the previous three years. In each case the slope of the regression of the value in the second three years on the value in the first three years is significant at the one percent level. However, Table 4 shows that the Spearman correlation between past and future levels of one of the two risk measures,  $R^2$ , is not significant at the five percent

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<sup>9</sup> We examine funds that are only open for institutional sales separately from funds that are open to individuals. When we separate the analysis into institutional and retail, we observe the same relationship as in the combined sample.

level. There is less association when we examine a one-year horizon. The regressions in Table 3 show that neither measure is significantly related to its prior year value. In addition, in contrast to the three-year decile analysis, when we examine the predictability of the risk measures with the one-year deciles in Table 5, the absolute value of beta minus one is not predictable, but  $R^2$  is predictable.

If we look across funds at the variations in  $R^2$  (from 0.9991 to 1.0000) and beta (from 0.979 to 1.005), we see very little difference. Thus, risk differences are unlikely to explain a large amount of the differences in cash flows among funds.

#### **D. Predictability of Tax Efficiency**

Index funds also differ in their tax efficiency. Dividends and realized capital gains affect tax payments. To examine the predictability of dividends and capital gains, we divide each variable by its mean value across funds for each one- and three-year period.<sup>10</sup> Doing so allows us to pool the results. Both of these tax variables are highly predictable.

First, examine the three-year results. Panel D of Table 2 shows that the slope coefficient in the regressions of the latter three years on the first three years is highly significant for both dividends and capital gains. Table 4 shows that the three-year rank correlation is also significant. Tables 3 and 5 indicate that a similar pattern arises with a one-year horizon. In particular, the rank correlation indicates that past values predict future values with a high level of significance. However, selecting funds based on past dividends leads to only a small variation in future dividends, with the top decile 16 percent above average and the bottom decile six percent below average. Given an average dividend yield of 1.25 percent per year implies that dividend differences have very little

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<sup>10</sup> Dividends paid to shareholders are dividends paid to the fund less expenses. The predictability of expenses has already been examined. Thus, in examining the predictability of dividends paid to shareholders, we concentrate on the component that we have not examined: dividends paid to the fund. An interesting implication is that for taxable investors a higher expense ratio results in lower taxes as well as lower dividends. Thus, the government pays for part of any increase in expenses.

effect on tax efficiency. However, an investor selecting funds based on capital gains can obtain a great deal of future variation. The top decile has capital gains that are 134 percent of the average, and the lowest decile has capital gains that are 38 percent of the average. Capital gains average 2.24 percent per year over this period. Thus, the difference in tax efficiency caused by selecting funds on the basis of past realized capital gains is substantial across index funds.

#### **E. Other Considerations**

There are two other characteristics of index funds that investors could care about: maximum 12b-1 fees and loads. The expense ratio includes actual 12b-1 fees, and these directly affect returns. The investor could care about maximum 12b-1 fees because they might predict future actual 12b-1 fees and future expenses. Investors could also care about maximum 12b-1 fees because high fees may indicate a lack of management concern with performance. Ten of the funds in our sample have 12b-1 fees in some year. Of these, seven have them during all six years. Thus, the presence of 12b-1 fees is highly predictable. Furthermore, although four funds adjust the magnitude of their 12b-1 fees some time during the sample period, these adjustments are small, and once adjusted tend to remain at the same level. Thus, past maximum 12b-1 fees predict maximum fees in the future.

Nine of the funds have loads during the sample period, mostly of the same magnitude; six funds have loads in every year, two drop loads, and one adds a load. Two funds change the size of the load during the sample period, but the change is small enough not to affect its relative rank. Thus, both the presence of loads and their magnitude are highly predictable on the basis of their presence and size during the prior year.

Since both 12b-1 fees and loads are primarily payments to support marketing and distribution, an investor might examine them separately from other expenses in deciding which fund to buy.

### **III. Cash Flows and Fund Characteristics**

In this section we discuss a set of variables, including performance characteristics, that might be associated with future fund cash flows and then examine their impact. As the prior section shows, the important performance characteristics of index funds are easily understood, and for most of these characteristics we can easily predict future differences across funds. We group the performance characteristics into four categories:

- A. Predictors of overall performance
  - 1. Differential return
  - 2. Alpha
  - 3. Expenses
- B. Predictors of management performance
  - 1. Differential return plus expenses
  - 2. Alpha plus expenses
- C. Predictors of risk
  - 1. Absolute value of  $(\beta - 1)$
  - 2.  $R^2$  / average  $R^2$
- D. Predictors of tax efficiency
  - 1. Percentage dividends / average percentage dividends
  - 2. Percentage capital gains / average percentage capital gains

We measure each of these variables at the start of the period in which we measure cash flow. Thus, all of them are known to the investor before they decide on their

investment. Several researchers have suggested that, in addition to performance characteristics, a number of other variables might affect cash flow.<sup>11</sup> We can categorize these variables into two groups: marketing and spillover. Marketing includes two types of influences. The first is any action management takes to increase investor awareness of the fund. This includes advertising, promotional brochures, website development, etc. The second involves compensating brokers and investment advisors for selling the fund (rather than competing funds). Although we do not have direct measures for either of these influences, there are some good proxies. Funds primarily use a large portion of 12b-1 fees and the majority of loads to reward salespersons for selling the fund, with the remainder paying for general marketing effort. Consequently, the size of 12b-1 fees and loads should be related to marketing effort. In addition, the management fee is the part of the expense ratio that is less likely to be used for marketing effort.<sup>12</sup> Thus we use the difference between the expense ratio and management fee as another measure of marketing effort. Investor awareness of a fund can also be a function of its frequency of inclusion in financial publications as well as direct marketing effort. To proxy for general investor awareness we use both the size of the fund and the age of the fund.

Spillover is the name given to the idea that being a member of a fund family increases inflows because investors prefer to concentrate their investments within one family.<sup>13</sup> For example, an investor attracted to a fund family because of a desirable small stock fund might invest in the fund's index fund for diversification purposes and a desire to hold all mutual fund investments in one family. We use the following variables to capture spillover effects: 1) the natural log of the total net assets of the fund family (to measure family size), 2) the number of different Morningstar categories held by the

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<sup>11</sup> See Sirri and Tufano (1998) for a discussion of marketing variables.

<sup>12</sup> It might seem surprising that the part of expenses labeled management fee is not simply used to compensate managers. Conversations with fund managers indicate they can and do sometimes pay brokers part of the management fee.

<sup>13</sup> This becomes less important with the advent of systems that allow an investor to transfer funds among many families, such as the systems marketed by Fidelity and Schwab.

family (to measure the investor's chance to diversify within the family), 3) fund flows into a family excluding the flows into the index fund (to measure the popularity of the family), and 4) the presence of a fund within the family that received a Morningstar five-star rating. We include this last variable because Khorana and Servaes (1999) show that a major determinant of flows into a family is the presence of a highly rated fund.

There is another variable that might impact cash flow: the impression investors and financial professionals have of the service provided by the fund family. Dalbar, Inc. constructs the leading measure of service rankings. Dalbar surveys more than 2,600 investors and professionals and records impressions of fund family service quality. Dalbar was generous in providing us with data over our sample period for the families it follows. However, Dalbar gathers data for less than half of the families represented in our sample (25 out of 52 in the year with the greatest coverage). Consequently, we examine the service variable separately rather than including it directly in our regression.

Like others, we use a percentage flow variable to measure the flow into a fund.<sup>14</sup> However, our measure is slightly different than ones used in previous research. The index funds in our sample are of dramatically different size. When a fund gets extremely large it becomes more and more difficult to attract the same percentage of new capital. Thus, we first compute expected flow based on a regression of cash flow on size. We then define percentage surprise by taking the difference between the actual flow (the net growth rate in fund assets beyond that due to capital gains and reinvested dividends) and expected flow and dividing the difference by the fund's total net assets.

Table 6 shows the results of our analysis.<sup>15</sup> The odd-numbered columns show the coefficients of the regression including one variation of the variables we discuss above.

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<sup>14</sup> See, for example, Sirri and Tufano (1998) and Warther (1995).

<sup>15</sup> We also run each of the regressions on panel data incorporating an intercept for each fund in the sample. An F test indicates we cannot reject the hypothesis that the firm intercepts are jointly equal to zero. In addition, we also use the criterion proposed by Akaike to test for the inclusion of additional variables. This test indicates that the firm intercepts should not be included. Hence, we report the simpler results in Table 6.

The even numbered columns show the coefficients of the regressions that include only those variables that have a significant relationship to the surprise in cash flow. Columns also differ in the performance variable used; 1 and 2 use differential return, 3 and 4 use alpha, and 5 and 6 use the expense ratio. The results are very similar regardless of the predictive measure of performance.

Although columns 1, 3, and 5 use one iteration of the full range of variables that have been suggested in the literature, we examine variations of similar variables separately. Thus, we use log of total net assets and age, which are highly correlated, in separate regressions. Table 6 reports only the most relevant alternative. However, in the text we discuss variations of variables not shown in the table.

We first examine the regressions shown in columns 2, 4, and 6. First, note that the overall explanatory power is at least as high as it is in other studies of this type based on actively managed funds.<sup>16</sup> This is understandable given the ease with which we can predict characteristics for index funds. Of the variables measuring fund characteristics, overall performance and one risk variable are significant. Whether we measure overall performance by differential return, alpha, or expense ratio, fund flow shows a highly significant coefficient on the performance measure. The coefficient is also economically significant. Taking the difference between the 75<sup>th</sup> and 25<sup>th</sup> percentile of any performance measure leads to a difference in flows of about 30 percent of total net assets.

Although the regression coefficient on  $R^2 - 1$  is very large and statistically significant, the differences in  $R^2 - 1$  across funds are very small, so that the net impact is small. The average difference in cash inflow associated with the 25<sup>th</sup> percentile of  $R^2 - 1$  rather than 75<sup>th</sup> percentile is about 0.2 percent. The other risk measure, the absolute value

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<sup>16</sup> See Sirri and Tufano (1993 and 1998) and Chevalier and Ellison (1997), for example. In fact, we find higher explanatory power since before running this regression we remove the impact of size on cash flow. The  $R^2$  between cash flow and size is 0.21. See Bergstresser and Poterba (2001) for a study of cash flows and taxes. See DelGuercio and Tkac (2001) for a study of cash flows and Morningstar ratings. See Jain and Wu (2000) for a study of advertising and fund flows.

of beta minus one, is insignificant. This is expected given the small variation in the variable.<sup>17</sup> Somewhat more surprising is the lack of significance for the tax efficiency variables. Although there is little variation in dividends, there is substantial variation in capital gains, and capital gains efficiency is predictable. Investors are either unconcerned with capital gains, or they are unaware of its predictability.

Load is the only marketing variable that is significant, and it enters with a positive sign.<sup>18</sup> Load has two impacts. First, load is a major cost to investors and reduces substantially the return they receive. Second, load is a reward for brokers and financial planners for including the fund in their clients' portfolios. On net, the incentive for brokers and financial planners to push the fund is more important for new flows than the effect of reduced flows associated with investors avoiding high cost and poorly performing funds. None of the other marketing variables—12b-1 fees, fund size, age (results not shown), or expenses less management fee (results not shown)—are significant.

The number of types of funds in the fund family is the only spillover variable that is important. An index fund that is part of a family that offers a variety of other types of funds attracts more cash flow. This is logical because many investors wish to stay with one fund family to facilitate inter-fund transfers and record keeping. Neither family size, flow of funds into family (results not shown), nor the presence of a star fund explains cash flows.

We separately run the analysis for institutional funds and funds for individuals. The results are essentially the same, with the following caveats. First, we anticipated that capital gains would be important in the individual sample. Most institutions are tax-exempt, but individuals are not. Furthermore, there is substantial variation in capital gains

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<sup>17</sup> The extremely small variation in beta indicates that S&P index funds have developed a cash management policy (possibly involving futures) that allows minimization of the impact of cash flows on their performance.

<sup>18</sup> Excluding load decreases the explanatory power to 19 percent.

payouts across funds. The relationship is not significant, which indicates that individuals do not pay attention to taxes or are unaware of the differences across funds and their predictability. Second, we had anticipated that performance would be more important in affecting cash flows for institutional funds. This does not occur. The principal reasons for this are likely to be the small size of the institutional sample and the lack of a substantial variation in the performance of funds primarily sold to institutions.

As a final step in this part of the analysis, we examine the relationship between unexplained cash flow (the residuals from each of the regressions described above) and service rankings. Dalbar ranks fund families from best to worst according to perceived service quality. To examine the relationship, we compute the Spearman rank correlation between the perceived service quality of quartiles formed according to unexplained cash flow. The rank correlation is insignificant each year and overall. In fact, it is very close to zero and often has the wrong sign. Dalbar exceedingly and carefully constructs its survey of perceived service. The results indicate that, at least for index funds, either the variables we incorporate in the regression already capture the important aspects of service or the quality of service that the fund family offers does not matter to index fund investors.<sup>19</sup>

#### **IV. How Well Do Investors Do?**

In this section we examine the performance of investors who purchase S&P 500 index funds. At any point in time the dollar flows into index funds purchase a portfolio of holdings for which we can easily measure future returns. We compare the actual returns earned by investors to returns of naive portfolios and returns earned by investors making informed choices.

We first describe our methodology in more detail and then present our results. Each month we form a portfolio where the weight on each fund is the net cash flow into

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<sup>19</sup>There is a third explanation. Given the small number of funds for which we have service measurements, the sample may be inadequate to detect a relationship.

that index fund divided by the aggregate cash flow into all index funds. This converts the dollar cash flow into each fund into the fraction of the total cash flow invested in all S&P index funds that went into each fund. We then measure the return on this portfolio over one- and three-year holding periods. More specifically,

$$R_{A,t,t+j} = \frac{\sum_{i=1}^N CF_{i,t}}{\sum_{i=1}^N CF_{i,t}} R_{i,t,t+j}, \quad (2)$$

where  $R_{A,t,t+j}$  is the actual annualized return earned on the portfolio of index funds bought by investors at time  $t$  assuming they hold the portfolio until time  $t+j$ ,  $j$  is 12 or 36 months,  $N$  is the number of funds in our sample,  $CF_{i,t}$  is the net cash inflow to fund  $i$  at time  $t$ ,<sup>20</sup> and  $R_{i,t,t+j}$  is the actual annualized return of fund  $i$  between time  $t$  and  $t+j$ .<sup>21</sup>

Equation (2) measures the actual return earned by new purchases of index funds assuming either a one-year or a three-year holding period. We construct a new portfolio each month from January 1996 to January 2001 for the one-year holding period and from January 1996 to January 1999 for the three-year holding period.

For both the one- and three-year holding periods, we construct reference portfolios each month to determine how well investors do. The first two reference portfolios examine the return earned when we use naive rules to form portfolios. The first is an equally weighted portfolio. Each month we allocate all net new cash inflow equally to each fund in the sample. The second is a market-weighted reference portfolio. We allocate each month all net new cash inflow across index funds in proportion to the total net assets of each index fund at that point in time.

We also compare actual performance with the performance that an investor could earn by selecting index funds using past data. If an investor recognizes that index funds

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<sup>20</sup> We exclude funds with net outflows in the month this occurs. Our intent is to see how new cash invested in mutual funds performs.

<sup>21</sup> Since we form a new portfolio every month, the returns on portfolios formed in successive months, while based on the same return series for individual funds, are different because the weights on each fund's return are different.

are a commodity, the investor should buy funds based on variables that predict return. We thus assume that the investor buys one of the following three portfolios: the ten percent of funds with the lowest past expense ratios, the highest past returns, or the highest past alphas. This results in three additional reference portfolios that represent how well smart investors do.

To gauge how well perverse investors do, we form three portfolios based on selecting the ten percent of index funds with the highest past expenses, lowest returns, and lowest alphas. Finally, we examine the return earned by the ten percent of the net cash flow that goes into the index funds with the worst past performance.

We begin with one-year holding periods. Before examining investor performance, we examine the return from buying funds based on past returns. If an investor buys the top ten percent of funds ranked on past return rather than the bottom ten percent, he earns an extra 92 basis points per year. This is not only statistically significant at the one percent level, it is clearly economically significant. How well do investors do? They do considerably better than spreading their money across all index funds in equal amounts, but four basis points worse than simply investing their money in index funds proportional to their market value. Furthermore, they do 15 basis points per year worse than simply buying the top ten percent of index funds ranked on return in the previous period. Investors are making decisions that produce returns that are statistically significantly worse than buying based on past returns, or, even more naively, buying funds proportional to their size. Some investors are clearly making bad decisions in choosing index funds. If we examine the return earned by the ten percent of the money that flows into the funds with the lowest past return, we see that these dollars earn on average 53 basis points less per year than investing in the top ten percent of funds. Similar results hold for the three-year case shown in Table 7.

If we examine the results for buying based on past expenses or past alpha, also shown in Table 7, we find very similar results. Investors earn 20 basis points per year less

than buying the ten percent of funds ranked lowest on past expenses and 14 basis points per year less than buying the ten percent of funds ranked highest on past alpha. When we examine three-year holding periods, the results are almost identical to the one-year case.

We should mention that in performing the return calculations we compute return as if loads do not exist. Although only a small percentage of index funds have loads, including the impact of loads on returns would make investors seem even more irrational. The return investors receive on their actual portfolios would be eight basis points lower for a one-year holding period and three basis points lower for a three-year holding period.<sup>22</sup> Since none of the top ten percent of fund portfolios has a load, those loads represent an additional loss to investors who do not buy funds based on past performance.

Many investors seem to be making decisions that violate rationality within the classic paradigm of financial economics when they purchase index funds. At the very least, many are ignoring every one of a set of indicators that predict future return. They could be relying in part on other factors, such as taxes or services.

If the portfolios investors hold have lower capital gains than the funds selected by using past data, this might provide justification for investor actions. However, the capital gains earned by the funds investors hold is higher than the capital gains for a portfolio constructed on the basis of past return, alpha, or expenses, and the differences are statistically significant at the one percent level.

The last defense we can think of for holding funds that offer a lower return is that they might provide better services. We do not have a direct measure of services, but two proxies seem appropriate. One of the major services that mutual fund investors want is the ability to switch among different types of mutual funds. Investors might prefer to hold funds that belong to fund families that offer funds of more than one type. We use the number of Morningstar categories offered by a fund family as our measure of the number

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<sup>22</sup> It is interesting to note that funds that have front end loads almost always have higher expense ratios even when we do not include the loads in computing expense ratios.

of types of funds offered. We find that investors hold index funds with slightly fewer Morningstar categories than portfolios selected on the basis of past return, expenses, or alphas. The differences are significant at the five percent level. Diversification across fund types and the ability to switch money around cannot account for the differences in investors' choice.

Another variable that might proxy for services is the total amount of dollars under management by the fund's family. Large families are in a position to provide more services than smaller families. However, this cannot be a defense for investor actions, because the families of the funds held by investors are smaller than the families of funds in the top decile based on any of our three predictive variables.

What, then, can account for so many investors behaving in a manner that is inconsistent with the assumption of rationality in frictionless markets, the classical paradigm of financial economics? We believe that they rely on salesmanship rather than analysis. Although we do not have direct proof of this, we have indirect proof. The portfolios investors hold have higher 12b-1 fees, higher loads, and higher expenses than the best portfolios. Funds use almost all 12b-1 fees and loads and part of the expense ratio to reward salespersons and to market funds. Apparently, this marketing effort has the desired effect.

## **V. Conclusion**

In this paper we show that all of the characteristics of an S&P 500 index fund that an investor might care about can be easily forecast. An investor might be concerned with differential return or alpha. Future values of these variables are easily forecast by their past values or expense ratios. Likewise, there is some evidence that a fund's risk, whether measured by  $R^2$  or deviations of beta from one, can be forecast from prior values. Finally, differential tax efficiency comes about primarily from differences in capital gains distributions, and these differences can also be forecast by past values.

Given that the characteristics of index funds that an investor should be concerned with can be forecast, one would expect that these characteristics would primarily determine investor cash flows to different index funds. This is not the case. Adding the standard marketing and spillover variables improves the ability to account for cash flows, but there is still a lot that is unexplained. One possible reason for this is that our analysis does not include all of the relevant marketing variables. For example, funds sign agreements with financial advisors and brokers to pay for fund flow. Although some of this is captured by 12b-1 fees, loads, and expenses less management fees, a lot of it is not. The terms of these agreements are not observable. Thus, financial advisors or brokers who advise clients to purchase funds to improve their own profits could cause much of the flow into index funds. Although one could argue that the investor is simply paying for advice on which funds to buy, the individual supplying the advice is often motivated by a compensation system that is not compatible with the best interests of investors. Furthermore, this is an inefficient way of compensating for allocation advice.

Finally, we examine the actual return earned by investors on their purchases of index funds and compare this with the return earned by simply purchasing the ten percent of funds with the highest differential return, alpha, or expenses in the prior period. Investing based on any of the predictors of future performance results in substantial extra return. Furthermore, these rules lead to selections that 1) have zero loads (where actual cash flows sometimes go to funds with loads), 2) are associated with families with a greater number of options (which facilitates diversification within a fund family), 3) are more tax-efficient, and 4) have higher correlation with the index. On any dimension, selecting funds on the basis of past performance leads to owning a superior set of funds. Instead, investors buy funds with higher marketing costs than the best-performing funds.

S&P 500 index funds are a commodity. The difference in risk across funds is very small, and differences in returns are easily forecast. Thus, the classic paradigm of financial economics would imply that a rational investor should choose based on

expected return including tax efficiency. If investors acted in this way, one would expect cash flows to go to the fund or funds that expect to offer the highest return. Yet a large amount of new cash flow goes to the poorest-performing funds. Furthermore, in a frictionless rational market one would expect the low-return funds, some of which have expense ratios over one percent, to disappear. This is not the case. In fact, index funds added to the market since the beginning of our sample period are higher cost, with expense ratios averaging 0.77 (and a maximum over 2 percent) compared to an average of 0.44 percent for the funds in our sample. A higher percentage of the funds that have recently been introduced have loads and 12b-1 fees. Loads on the new funds average 1.48 percent compared to 0.93 percent for our sample, and 12b-1 fees average 0.29 percent per year compared to 0.13 percent. Finally, over our sample period the ten percent of funds with the highest expenses grow at an average annual growth rate of 20.5 percent compared to 11.8 percent for the low-cost funds.

How can we explain the results? Any market consists of a set of informed rational investors and a set of uninformed investors. Markets are made efficient by the arbitrage activities of informed investors. But the only thing an informed investor can do in the market for index funds is buy the good-performing funds—no arbitrage is possible. In such a market all that is needed for inferior funds to exist and grow is a set of uninformed investors and a set of distributors who have an economic incentive to sell inferior products. In a market where arbitrage is not possible, we may be disappointed, but we should not be surprised when inferior products exist and even prosper.

Much of the financial and economic literature assumes that the law of one price holds. As we show in this article, in markets where arbitrage is not available, the law of one price need not hold. It will hold only if all investors are rational.<sup>23</sup>

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<sup>23</sup> Elsewhere, Elton, Gruber, and Rentzler (1989) find that public commodity funds grow and prosper despite a return below the t-bill rate. This is another market where the lack of arbitrage allows inferior investments to exist and prosper.

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Table 1. Summary statistics

The table shows summary statistics of the S&P 500 index fund sample. Differential return is the return on the fund minus the return on the S&P 500 index. Alpha is the intercept in the regression of the excess fund return (fund return minus risk free rate) against the excess return on the S&P 500 index. Returns, alpha, expenses, and management fees are annualized. The sample includes 52 funds. The sample period is from January 1996 to December 2001.

|                 | Performance         |         |          |                |
|-----------------|---------------------|---------|----------|----------------|
|                 | Differential return | Alpha   | Expenses | Management fee |
| Mean            | -0.485%             | -0.410% | 0.444%   | 0.177%         |
| Min             | -1.857              | -1.530  | 0.060    | 0.000          |
| Max             | 0.232               | 0.228   | 1.350    | 0.700          |
| 25th percentile | -0.683              | -0.580  | 0.250    | 0.070          |
| 75th percentile | -0.224              | -0.211  | 0.590    | 0.250          |

  

|                             | Managerial Skill |                 | Risk  |           |
|-----------------------------|------------------|-----------------|-------|-----------|
|                             | Alpha+expenses   | Diff return+exp | Beta  | R-squared |
| Mean                        | 0.034%           | -0.041%         | 0.998 | 0.9999    |
| Min                         | -0.415           | -0.846          | 0.979 | 0.9991    |
| Max                         | 0.539            | 0.632           | 1.005 | 1.0000    |
| 25 <sup>th</sup> percentile | -0.077           | -0.184          | 0.996 | 0.9998    |
| 75 <sup>th</sup> percentile | 0.119            | 0.104           | 1.000 | 1.0000    |

Table 2. Association over three-year periods

The table shows statistics from regressions of three-year measures of the indicated regressand variables at time  $t+1$  on three-year measures of the indicated regressor variables at time  $t$ . Returns are annualized. The sample includes 52 funds. The sample period is January 1996 through December 2001.

| Variables   | Intercept | $t(\text{int})$ | Slope 1 | $t(\text{slope 1})$ | Slope 2 | $t(\text{slope 2})$ | R-sq  |
|---|-----------|-----------------|---------|---------------------|---------|---------------------|-------|
| <u>Panel A. Performance</u>                                   |           |                 |         |                     |         |                     |       |
| Differential return vs. Differential return                   | -0.019%   | -0.548          | 0.777   | 14.773              |         |                     | 0.845 |
| Differential return vs. Expenses                              | 0.015%    | 0.323           | -0.999  | -11.514             |         |                     | 0.768 |
| Differential return vs. Expenses, Differential ret + expenses | -0.018%   | -0.453          | -0.782  | -8.983              | 0.764   | 4.401               | 0.845 |
| Alpha vs. Alpha   | -0.030%   | -0.985          | 1.048   | 16.849              |         |                     | 0.877 |
| Alpha vs. Expenses  | 0.010%    | 0.219           | -1.011  | -11.987             |         |                     | 0.778 |
| Alpha vs. Expenses, Alpha + expenses                          | -0.036%   | -1.002          | -1.043  | -16.121             | 1.108   | 5.528               | 0.877 |
| <u>Panel B. Managerial skill</u>                              |           |                 |         |                     |         |                     |       |
| Differential ret + expenses vs. Differential ret + expenses   | 0.025%    | 1.318           | 0.265   | 2.328               |         |                     | 0.119 |
| Alpha + expenses vs. Alpha + expenses                         | -0.044%   | -2.798          | 0.665   | 4.558               |         |                     | 0.342 |
| <u>Panel C. Risk</u>  |           |                 |         |                     |         |                     |       |
| R-squared vs. R-squared                                       | 0.498     | 3.840           | 0.502   | 3.870               |         |                     | 0.272 |
| Abs(beta - 1) vs. Abs(beta - 1)                               | 0.001     | 2.432           | 0.487   | 2.727               |         |                     | 0.157 |
| <u>Panel D. Tax efficiency</u>                                |           |                 |         |                     |         |                     |       |
| (Div yld + exp) / Fund avg vs. (Div yld + exp) / Fund avg     | 0.471     | 5.072           | 0.520   | 5.667               |         |                     | 0.445 |
| Cap gain yld / Fund avg vs. Cap gain yld / Fund avg           | -0.068    | -0.148          | 1.070   | 2.752               |         |                     | 0.159 |

Table 3. Association over one-year periods

The table shows statistics from regressions of annual measures of the indicated regressand variables at time  $t+1$  on annual measures of the indicated regressor variables at time  $t$ . The intercept, slope coefficients, and r-squared represent averages of five annual regressions. We compute  $t$ -statistics in the spirit of Fama and MacBeth (1973). Returns are annualized. The sample includes 52 funds. The sample period is January 1996 through December 2001.

| Variables   | Intercept | $t(\text{int})$ | Slope 1 | $t(\text{slope 1})$ | Slope 2 | $t(\text{slope 2})$ | R-sq  |
|---|-----------|-----------------|---------|---------------------|---------|---------------------|-------|
| <u>Panel A. Performance</u>                                   |           |                 |         |                     |         |                     |       |
| Differential return vs. Differential return                   | -0.079%   | -0.871          | 0.767   | 34.353              |         |                     | 0.700 |
| Differential return vs. Expenses                              | 0.021%    | 0.434           | -1.094  | -13.954             |         |                     | 0.772 |
| Differential return vs. Expenses, Differential ret + expenses | 0.027%    | 0.489           | -1.034  | -12.240             | 0.284   | 3.603               | 0.798 |
| Alpha vs. Alpha   | -0.083%   | -1.113          | 0.806   | 14.119              |         |                     | 0.663 |
| Alpha vs. Expenses  | 0.010%    | 0.261           | -0.949  | -20.400             |         |                     | 0.766 |
| Alpha vs. Expenses, Alpha + expenses                          | 0.016%    | 0.350           | -0.961  | -21.843             | 0.240   | 2.540               | 0.781 |
| <u>Panel B. Managerial skill</u>                              |           |                 |         |                     |         |                     |       |
| Differential ret + expenses vs. Differential ret + expenses   | -0.007%   | -0.089          | 0.221   | 5.170               |         |                     | 0.073 |
| Alpha + expenses vs. Alpha + expenses                         | 0.032%    | 0.882           | 0.126   | 1.649               |         |                     | 0.025 |
| <u>Panel C. Risk</u>  |           |                 |         |                     |         |                     |       |
| R-squared vs. R-squared                                       | 0.405     | 0.873           | 0.595   | 1.284               |         |                     | 0.190 |
| Abs(beta - 1) vs. Abs(beta - 1)                               | 0.002     | 3.818           | 0.138   | 0.865               |         |                     | 0.098 |
| <u>Panel D. Tax efficiency</u>                                |           |                 |         |                     |         |                     |       |
| (Div yld + exp) / Fund avg vs. (Div yld + exp) / Fund avg     | 0.489     | 4.931           | 0.514   | 5.261               |         |                     | 0.313 |
| Cap gain yld / Fund avg vs. Cap gain yld / Fund avg           | 0.466     | 1.738           | 0.542   | 2.169               |         |                     | 0.278 |

Table 4. Three-year prediction deciles

The table shows mean three-year statistics at time  $t+1$  for funds sorted into deciles based on three-year measures of the indicated variables at time  $t$ . Returns are annualized. The sample includes 52 funds. The sample period is January 1996 through December 2001.

| Decile, $t$ | Performance                |                            |                      |                         | Managerial skill          |                        |
|-------------|----------------------------|----------------------------|----------------------|-------------------------|---------------------------|------------------------|
|             | Differential return, $t+1$ | Differential return, $t+1$ | Alpha, $t+1$         | Alpha, $t+1$            | Diff ret+exp, $t+1$       | Alpha+exp, $t+1$       |
|             | Sorted by Diff ret, $t$    | Sorted by Expenses, $t$    | Sorted by Alpha, $t$ | Sorted by Expenses, $t$ | Sort by Diff ret+exp, $t$ | Sort by Alpha+exp, $t$ |
| 1           | -0.118%                    | -1.082%                    | -0.031%              | -1.102%                 | 0.128%                    | 0.098%                 |
| 2           | -0.147                     | -0.677                     | -0.270               | -0.689                  | 0.042                     | 0.035                  |
| 3           | -0.226                     | -0.698                     | -0.211               | -0.709                  | 0.027                     | 0.118                  |
| 4           | -0.300                     | -0.410                     | -0.330               | -0.399                  | -0.022                    | -0.030                 |
| 5           | -0.318                     | -0.345                     | -0.307               | -0.394                  | -0.079                    | 0.028                  |
| 6           | -0.375                     | -0.349                     | -0.295               | -0.332                  | 0.077                     | 0.000                  |
| 7           | -0.448                     | -0.348                     | -0.557               | -0.363                  | 0.002                     | -0.087                 |
| 8           | -0.657                     | -0.268                     | -0.664               | -0.262                  | -0.051                    | -0.136                 |
| 9           | -0.782                     | -0.119                     | -0.798               | -0.133                  | -0.035                    | -0.033                 |
| 10          | -1.083                     | -0.157                     | -1.098               | -0.159                  | -0.067                    | -0.064                 |
| Top         | 0.078                      | -1.442                     | 0.081                | -1.463                  | 0.138                     | 0.164                  |
| Bottom      | -1.318                     | 0.078                      | -1.346               | 0.081                   | 0.032                     | -0.049                 |
| Spearman    | 1.000                      | -0.939                     | 0.939                | -0.964                  | 0.661                     | 0.830                  |

| Decile, $t$ | Risk                    |                            | Tax efficiency                   |                                 |
|-------------|-------------------------|----------------------------|----------------------------------|---------------------------------|
|             | R-square, $t+1$         | Abs(beta-1), $t+1$         | (Div yld+exp)/avg, $t+1$         | Cap gain yld/avg, $t+1$         |
|             | Sorted by R-square, $t$ | Sorted by Abs(beta-1), $t$ | Sorted by (Div yld+exp)/avg, $t$ | Sorted by Cap gain yld/avg, $t$ |
| 1           | 0.999930                | 0.0052                     | 1.092                            | 2.018                           |
| 2           | 0.999932                | 0.0028                     | 1.054                            | 0.629                           |
| 3           | 0.999964                | 0.0019                     | 0.981                            | 1.701                           |
| 4           | 0.999919                | 0.0035                     | 0.974                            | 1.538                           |
| 5           | 0.999917                | 0.0017                     | 0.968                            | 2.197                           |
| 6           | 0.999943                | 0.0030                     | 1.030                            | 1.002                           |
| 7           | 0.999951                | 0.0012                     | 0.971                            | 0.501                           |
| 8           | 0.999919                | 0.0016                     | 1.005                            | 0.169                           |
| 9           | 0.999872                | 0.0012                     | 0.970                            | 0.377                           |
| 10          | 0.999792                | 0.0016                     | 0.895                            | 0.139                           |
| Top         | 0.999979                | 0.0046                     | 1.237                            | 1.188                           |
| Bottom      | 0.999707                | 0.0004                     | 0.854                            | 0.141                           |
| Spearman    | 0.515                   | 0.782                      | 0.697                            | 0.782                           |

Table 5. Annual prediction deciles

The table shows mean annual statistics at time  $t+1$  for funds sorted into deciles based on annual measures of the indicated variables at time  $t$ . Returns are annualized. The sample includes 52 funds. The sample period is January 1996 through December 2001.

| Decile, $t$ | Performance                |                            |                      |                         | Managerial skill          |                        |
|-------------|----------------------------|----------------------------|----------------------|-------------------------|---------------------------|------------------------|
|             | Differential return, $t+1$ | Differentail return, $t+1$ | Alpha, $t+1$         | Alpha, $t+1$            | Diff ret+exp, $t+1$       | Alpha+exp, $t+1$       |
|             | Sorted by Diff ret, $t$    | Sorted by Expenses, $t$    | Sorted by Alpha, $t$ | Sorted by Expenses, $t$ | Sort by Diff ret+exp, $t$ | Sort by Alpha+exp, $t$ |
| 1           | -0.125%                    | -1.155%                    | -0.138%              | -1.005%                 | 0.057%                    | 0.040%                 |
| 2           | -0.229                     | -0.729                     | -0.218               | -0.661                  | 0.029                     | 0.088                  |
| 3           | -0.267                     | -0.655                     | -0.249               | -0.552                  | 0.022                     | 0.037                  |
| 4           | -0.298                     | -0.488                     | -0.288               | -0.425                  | -0.009                    | 0.094                  |
| 5           | -0.374                     | -0.377                     | -0.278               | -0.342                  | -0.045                    | 0.007                  |
| 6           | -0.456                     | -0.403                     | -0.396               | -0.341                  | -0.051                    | -0.026                 |
| 7           | -0.520                     | -0.329                     | -0.451               | -0.273                  | -0.066                    | -0.010                 |
| 8           | -0.609                     | -0.264                     | -0.530               | -0.264                  | -0.093                    | -0.034                 |
| 9           | -0.726                     | -0.153                     | -0.664               | -0.129                  | -0.067                    | 0.046                  |
| 10          | -1.128                     | -0.137                     | -0.963               | -0.134                  | -0.056                    | 0.046                  |
| Top         | 0.041                      | -1.506                     | -0.045               | -1.348                  | -0.016                    | 0.055                  |
| Bottom      | -1.423                     | 0.092                      | -1.235               | 0.058                   | -0.039                    | -0.040                 |
| Spearman    | 1.000                      | -0.988                     | 0.988                | -0.988                  | 0.915                     | 0.236                  |

| Decile, $t$ | Risk                    |                            | Tax efficiency                   |                                 |
|-------------|-------------------------|----------------------------|----------------------------------|---------------------------------|
|             | R-square, $t+1$         | Abs(beta-1), $t+1$         | (Div yld+exp)/avg, $t+1$         | Cap gain yld/avg, $t+1$         |
|             | Sorted by R-square, $t$ | Sorted by Abs(beta-1), $t$ | Sorted by (Div yld+exp)/avg, $t$ | Sorted by Cap gain yld/avg, $t$ |
| 1           | 0.999931                | 0.0047                     | 1.156                            | 2.340                           |
| 2           | 0.999939                | 0.0024                     | 0.996                            | 1.730                           |
| 3           | 0.999936                | 0.0034                     | 0.999                            | 1.450                           |
| 4           | 0.999922                | 0.0029                     | 1.033                            | 0.959                           |
| 5           | 0.999938                | 0.0025                     | 0.997                            | 1.070                           |
| 6           | 0.999922                | 0.0029                     | 0.982                            | 0.962                           |
| 7           | 0.999901                | 0.0021                     | 0.974                            | 0.442                           |
| 8           | 0.999897                | 0.0026                     | 0.969                            | 0.412                           |
| 9           | 0.999875                | 0.0023                     | 0.984                            | 0.293                           |
| 10          | 0.999819                | 0.0025                     | 0.937                            | 0.380                           |
| Top         | 0.999981                | 0.0059                     | 1.202                            | 2.550                           |
| Bottom      | 0.999675                | 0.0025                     | 0.914                            | 0.940                           |
| Spearman    | 0.855                   | 0.491                      | 0.842                            | 0.952                           |

Table 6. Cash flow regressions

The table shows regression coefficients from pooled regressions of annual measures of (actual cash flow – expected cash flow)/TNA at time  $t+1$  on annual measures of the indicated regressor variables at time  $t$ .  $t$ -statistics are in parenthesis. The sample includes 52 funds. The sample period is January 1996 through December 2001.

|                           | 1                  | 2                  | 3                   | 4                  | 5                   | 6                  |
|---------------------------|--------------------|--------------------|---------------------|--------------------|---------------------|--------------------|
| Intercept                 | 0.078<br>(0.10)    | 0.041<br>(0.23)    | 0.101<br>(0.13)     | 0.150<br>(0.82)    | -0.049<br>(-0.06)   | 0.269<br>(1.36)    |
| Differential return       | 100.804<br>(2.92)  | 66.255<br>(3.33)   |                     |                    |                     |                    |
| Differential return + exp | -74.550<br>(-1.44) |                    |                     |                    |                     |                    |
| Alpha                     |                    |                    | 1269.311<br>(3.07)  | 968.961<br>(3.34)  |                     |                    |
| Alpha + expense ratio     |                    |                    | -826.258<br>(-1.33) |                    |                     |                    |
| Expense ratio             |                    |                    |                     |                    | -103.225<br>(-3.00) | -98.076<br>(-3.28) |
| R-squared – 1             | 1307.616<br>(2.21) | 1054.962<br>(2.09) | 1299.104<br>(2.20)  | 1175.370<br>(2.34) | 1332.432<br>(2.26)  | 1145.748<br>(2.27) |
| Abs(beta – 1)             | 1.928<br>(0.09)    |                    | -3.861<br>(-0.17)   |                    | 2.247<br>(0.11)     |                    |
| (Div yld + exp) / Fd avg  | 0.601<br>(0.98)    |                    | 0.617<br>(1.02)     |                    | 0.729<br>(1.23)     |                    |
| Cap gain yld / Fd avg     | -0.018<br>(-0.33)  |                    | -0.017<br>(-0.32)   |                    | -0.023<br>(-0.44)   |                    |
| 12b-1 dummy               | -0.243<br>(-1.14)  |                    | -0.242<br>(-1.14)   |                    | -0.273<br>(-1.31)   |                    |
| Load dummy                | 0.587<br>(2.33)    | 0.353<br>(1.68)    | 0.594<br>(2.36)     | 0.365<br>(1.73)    | 0.596<br>(2.36)     | 0.425<br>(1.90)    |
| ln(TNA)                   | -0.012<br>(-0.21)  |                    | -0.013<br>(-0.23)   |                    | -0.004<br>(-0.07)   |                    |
| Number of family fds      | 0.003<br>(2.49)    | 0.002<br>(2.14)    | 0.003<br>(2.50)     | 0.002<br>(2.09)    | 0.003<br>(2.44)     | 0.002<br>(2.10)    |
| Fam 5-star fd dummy       | -0.350<br>(-1.52)  |                    | -0.342<br>(-1.49)   |                    | -0.341<br>(-1.49)   |                    |
| Institutional dummy       | -0.286<br>(-2.10)  | -0.213<br>(-1.70)  | -0.281<br>(-2.06)   | -0.209<br>(-1.68)  | -0.302<br>(-2.25)   | -0.260<br>(-2.07)  |
| Year 1 dummy              | -0.582<br>(-2.74)  | -0.561<br>(-2.70)  | -0.628<br>(-3.02)   | -0.686<br>(-3.36)  | -0.615<br>(-2.96)   | -0.639<br>(-3.12)  |
| Year 2 dummy              | -0.329<br>(-1.58)  | -0.179<br>(-0.95)  | -0.391<br>(-2.16)   | -0.362<br>(-2.08)  | -0.405<br>(-2.25)   | -0.379<br>(-2.18)  |
| Year 3 dummy              | 0.043<br>(0.25)    | 0.084<br>(0.49)    | -0.007<br>(-0.04)   | -0.027<br>(-0.16)  | 0.029<br>(0.167)    | 0.045<br>(0.26)    |
| Year 4 dummy              | 0.054<br>(0.28)    | 0.171<br>(0.98)    | 0.018<br>(0.10)     | 0.066<br>(0.39)    | -0.020<br>(-0.12)   | -0.010<br>(-0.06)  |
| R-squared                 | 0.264              | 0.242              | 0.265               | 0.242              | 0.262               | 0.240              |

Table 7. Portfolio returns

The table shows the difference in annualized returns between portfolios formed according to various criteria. The table shows the return difference between the portfolio directly above the indicated portfolio and the indicated portfolio. The *t*-statistic tests whether the return difference is statistically different than 0. We base the return differences on one- and three-year holding periods. We base the top 10% and bottom 10% on three different sorting variables from the prior one year. The sample includes 52 funds. The sample period is January 1996 through December 2001.

| Portfolio                  | Sorting variable |                |            |                |          |                |            |                |          |                |            |                |
|----------------------------|------------------|----------------|------------|----------------|----------|----------------|------------|----------------|----------|----------------|------------|----------------|
|                            | Return           |                |            |                | Alpha    |                |            |                | Expenses |                |            |                |
|                            | One-year         |                | Three-year |                | One-year |                | Three-year |                | One-year |                | Three-year |                |
|                            | Return           | <i>t</i> -stat | Return     | <i>t</i> -stat | Return   | <i>t</i> -stat | Return     | <i>t</i> -stat | Return   | <i>t</i> -stat | Return     | <i>t</i> -stat |
| Top 10% value-weighted     |                  |                |            |                |          |                |            |                |          |                |            |                |
| Value-weighted             | 0.1103%          | 25.06          | 0.1096%    | 46.43          | 0.1050%  | 8.27           | 0.0939%    | 4.17           | 0.1582%  | 31.61          | 0.1632%    | 42.26          |
| Investor portfolio         | 0.0398           | 6.25           | 0.0351     | 4.34           | 0.0398   | 6.25           | 0.0351     | 4.34           | 0.0398   | 6.25           | 0.0351     | 4.34           |
| Equal-weighted             | 0.3288           | 21.24          | 0.3497     | 29.66          | 0.3288   | 21.24          | 0.3497     | 29.66          | 0.3288   | 21.24          | 0.3497     | 29.66          |
| Bot 10% cash flow weighted | 0.0470           | 2.53           | 0.0082     | 0.46           | 0.0287   | 1.44           | -0.0140    | -0.69          | 0.0376   | 1.97           | -0.0056    | -0.31          |
| Bot 10% value-weighted     | 0.3939           | 12.04          | 0.4143     | 15.58          | 0.3936   | 11.52          | 0.4176     | 14.65          | 0.4624   | 15.27          | 0.477      | 17.09          |